

A blue-tinted image of a sign with the words "Safety Warning" in white, slightly blurred and angled.

COVID-19 Info Sheet

The “nueva normalidad”, the temporary situation we need to adapt to for COVID situation brought us to the imperative need of this short compilation of protocolos and guidelines to make the best health and safety practices.

1. ABOUT THE SPAIN TRAVEL HEALTH PROGRAM


The Ministry of Health of the Government of Spain has launched a series of sanitary and hygiene control measures to protect the health of its citizens and of all people who travel to Spain. One of these measures is the Spain Travel Health program (SpTH), which, as of July 1st, 2020, establishes a health control protocol at Spanish airports, for all people who fly to Spain from other countries.



You should not travel if you have symptoms compatible with COVID-19: fever, cough, breathing difficulties, during the last 14 days.


1.1 BEFORE THE TRIP

Create an FCS form: Once you have the details of your flight, you can create and fill out the FCS form. You can start filling it out whenever you want, and continue later, at any time, thanks to the unique code you will receive in your email email.



 **SpTH**
Spain Travel Health

Select language: English  



Passenger data

Name *

Surname *

Passport number, ID card or personal identifier *

Flight number * Arrival Date *

Email *

Confirm email address *

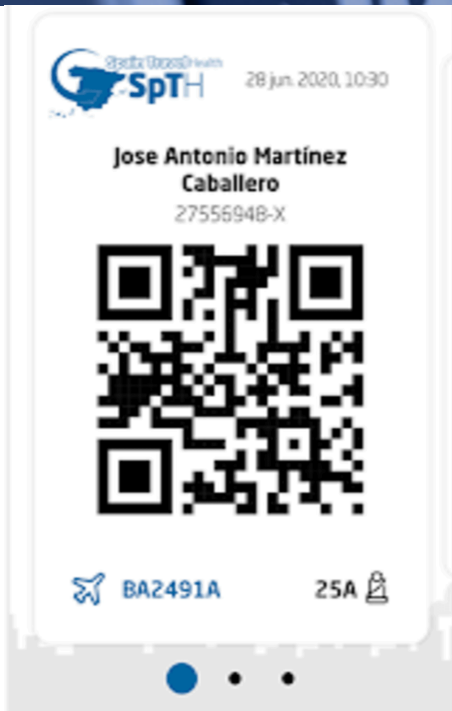
I will complete the following form for a minor or dependent person in my charge.

LEGAL INFORMATION

Each passenger must fill in a form associated with each trip that is personal and non-transferable. Make sure you fill out this form and sign it before flying to Spain. Remember that, after signing the FCS form, you will receive a QR Code associated with your trip, which you must carry with you on your mobile phone or printed on paper to pass the airport sanitary control.

To create your individual FCS form, fill in all the fields.
You will soon receive an e-mail in your email account, with a security code and a link to create the form associated with your trip and to get your QR Code.
Remember that it is mandatory for all passengers traveling to Spain, and that each form is associated with a single trip, it is Personal and non-transferable
Your personal data will be treated in accordance with the Regulations for (EU) 2016/679 of the European Parliament and of the Council of 27 April of 2016, regarding the protection of natural persons in what Regarding the processing of your personal data and free circulation of this data and Organic Law 3/2018, of 5 of December, Protection of Personal Data and Guarantee of Digital Rights and other related regulations.
The data will be the property of the Ministry of Health. For more information [data handling](#).
YOU SHOULD NOT TRAVEL if you have symptoms compatible with COVID-19 (fever, cough, breathing difficulties), of recent onset, if diagnosed with COVID-19 in the past 14 days or if you have had close contact with a confirmed case of COVID-19 in the last two weeks.

Obtain your QR Code: From 2 days before, you can answer the health questions on this form and obtain the QR Code associated with your trip. You will receive a document in pdf format with the QR Code in your email, or directly on your mobile if you create the FCS form and fill it out using the SpTH mobile application, downloadable from this website or from the application download sites for Android devices and Apple .



1.2 AT THE AIRPORT

Once at the airport, you must show the **QR Code** that will be scanned at the Health Control in order to access the terminal and collect your luggage. If necessary, a medical evacuation can be performed on arrival.

Maintain physical interpersonal distance of at least 1.5m, frequent hand hygiene, and follow the respiratory hygiene/cough etiquette (covering yourself by coughing or sneezing) at the airport and while travelling.

1.3 DURING THE TRIP AND YOUR STAY

1. Maintain a **physical interpersonal distance of at least 1.5 meters** with people with whom you do not live.
2. **Wash hands** frequently and meticulously.
3. **Breathing procedure:** When coughing or sneezing, cover your mouth and nose with your bent elbow. Use disposable tissues to remove respiratory secretions and throw them away after use. Avoid touching your eyes, nose and mouth, as the hands facilitate the transmission of coronavirus.
4. **The use of a mask is compulsory** in those over 6 years of age:
 - On public transport.



- On public streets, in open air spaces and in any closed space for public use or that is open to the public, in the case that it is not possible to guarantee the maintenance of an interpersonal safety distance of at least 1.5 meters.

The use of a mask **will not be required** for people who have any type of respiratory illness or difficulty that may be aggravated by the use of the mask or who, due to their disability or dependence, do not have the autonomy to remove the mask, or present behavioral changes that make their use unfeasible. Neither will it be required in the case of individual outdoor sport exercise, or in cases of force majeure or situation of need or when, due to the very nature of the activities, the use of the mask is incompatible, according to the indications from the health authorities.

1.4 What should I do if I have health problems during my stay in Spain?

If during your stay in Spain you have symptoms of acute respiratory infection (fever, cough or respiratory distress) or other symptoms compatible with COVID-19 such as decreased smell and taste, chills, sore throat, muscle aches, headache, weakness general, diarrhea or vomiting, you are obliged to:

1. **Self-isolate yourself:** stay at home or your place of accommodation and self-isolate in a room. This must be for individual use, well ventilated and with an individual bathroom. If this is not possible, the safety distance of 1.5 meters must be guaranteed and a surgical mask must be worn when in contact with the rest of the cohabitants. Be particularly meticulous with your hygiene.
2. **Contact the health service:** 900 300 555


1.5 What should I do if I am a close contact of a diagnosed case of COVID-19 during my stay in Spain?

Quarantine if you have had a close contact: if you have had close contact with a patient with COVID-19 or suspect of having it without adequate protection measures, from 48 hours before the onset of symptoms, you must quarantine for 14 days staying in your domicile or place of accommodation and preferably in a single room.

For more information you can consult the website of the Ministry of Health of the Government of Spain, dedicated to the health emergency by COVID-19, in different languages <https://www.mscbs.gob.es/profesionales/saludPublica/ccayes/alertasActual/nCov-China/ciudadania.htm>



2. PROTECTIVE EQUIPMENT



All pharmacies and most grocery chains in Spain currently have low priced equipment available:

- **Disposable surgical masks.**
- **Disinfectant gel.** There are also public gel dispensers (free) in almost all business for mandatory customer use.

Spain currently has sufficient **protective gloves** available for the general public.

3. RADAR COVID: THE SPANISH TRACKING APP

How does it work?

Once downloaded onto a mobile device it uses Bluetooth technology to connect and collect data from other handsets with the app after they have been in close proximity for a prolonged period.

So if two handsets are within two metres of each other for at least 15 minutes the data is swapped and stored for a period of two weeks from that meeting. If one of those people then tests positive to Covid-19 within two weeks, they are given a code which, when entered into the app, will send an alert to all those whose data has been swapped and therefore could be at risk.

All this is done in an anonymous way, that is without the identity of any of those who have connected being revealed to each other.

What about privacy?

No personal information or location data is exchanged by Radar Covid which uses anonymous identifiers that change frequently in order to protect against violations of privacy.

Basically, when the application is active, it generates a daily random key from which identifiers are created that change after 10 to 20 minutes and are transmitted to nearby mobiles via Bluetooth. These codes do not contain any personal identifier that can make it easier to recognize the device or the person to whom the mobile belongs.

What if you test positive?

If you receive a positive result from a PCR test, the medical authorities will issue a number that when entered into the app will send a message to all those considered at risk – those were picked up by your phone as spending at least 15 minutes within two metres from you. Sometimes this will be someone you know but equally it may be a stranger who sat on the next table from you on a terrace while you had coffee.

They will be sent a message telling them that they could be at risk and need to take a test, they will not be told when or where the contagion may have happened or who they may have caught it from.

